

Information Sheet

Food and Beverage Services El Zahra Restaurant (Buffet)

Breakfast	07:00 - 10:00
Lunch	13:00 - 15:00
Dinner	19:00 - 22:00

Vienna café Bar

Late Breakfast	10:30 - 11:30
Coffee time	17:00 - 18:00

BBQ Restaurant

Snack menu 13:00 – 17:00

II Foro Restaurant

Italian set menus (Extra Charge) 19:00 - 22:00 *

Bars

Pool Bar	10:00 - 18:00
Beach Bar	10:00 - 18:00
Sharks Lobby Bar	10:00 - Midnight

Sharks Lobby Bar Midnight – 10:00 (Extra Charge)

Serving:

Drafted Soft Drinks; Mineral Water; Juice from the dispenser (fresh juice is available at an extra charge); Hot Drinks; Local Spirits and local Beer. Local Wine is served in the main restaurant, Lobby Bar & Il Foro Italian Restaurant. All other alcoholic drinks are served in all outlets. All drinks are served per glass/cup. Ice Cream is available free of charge from 15:00 to 17:00 in the pool bar.

Pool and Beach Activities

Lifeguard is available	08:00 – 19:00
Pool	08:00 - 19:00*

Animation activities 10:00 - 12:30 & 15:00 - 17:00 Aqua Park 10:00 - 13:00 & 15;00 -17:00

Children must be observed at all times!

Entertainment and Activities

Gym 09:00 - 19:00

ZYA Kidzi Club (4 to 12 years) 10:00 - 12:30 & 15:00 - 16:30 *

 Kids Mini Disco
 20:30 - 21:00

 Evening Show
 21:00 - 21:30

Table tennis reservation is done by the recreation team at the beach

^{*}Terms & Conditions apply. Reservation can be done at the F&B desk located in front of El Zahra Restaurant

^{*}The use of the pools is only allowed with suitable swimwear!

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Other Information

Check-in time: As of 14:00. Check-out time: 12:00 noon

For late checkout please contact front desk one day before departure to check availability Till 15:00 cost 20 \$, Till 16:00 cost 30 \$, Till 20:00 cost 50 \$ after this will be charged one night

All-Inclusive service ends by check out at 12:00 noon

All-inclusive guests arriving after 15:00 are entitled to lunch on the day of departure

1 large bottle of water will be provided per room daily, free of charge

Safe Box is available in the room (free of charge)

El Zahra & Il Foro Restaurants' dress code is smart casual for dinner

El Zahra dress code (no swim suite without cover-up) for lunch

Free Wi-Fi in the Lobby and the terrace

Log in: free. Password: free

Services against extra charge

 Aqua Sports Center
 08:00 – 19:00

 Diving Center
 08:00 – 19:00

 SPA Center
 09:00 - 17:00

Padel Tennis & Pool Billiards "reservation is done by the reception team"

Café Vienna 10:00 – 16:00

Il Foro Italian Restaurant*

Laundry and ironing service 09:00 – 17:00 Late check-out upon request and subject to availability Early check-in upon request and subject to availability

Lost keys will be charged US\$ 20, - respectively the equivalent in EGP

Lost keycard or towel card will be charged US\$ 20, -- respectively the equivalent in EGP

All beverages and meals not mentioned within the All-Inclusive program

For assistance and/or any comments during your stay, please contact us! Guest Relations Team (08:00 - 20:00) or our Front Desk (24 hours).

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